

# PRODUCT SUPPORT SERVICES



Enercon products are backed up by the industry's finest and most responsive service support system. Our staff of field service engineers and technicians are highly skilled power generation professionals who are available to provide after-sales service support anytime, anywhere worldwide. Our technicians are also available for start-up commissioning or regular maintenance service.



#### FIELD SERVICE SUPPORT:

- Available anytime, anywhere worldwide
- Highly skilled power generation professionals
- Start-up commissioning is available
- Extended warranty and regular maintenance programs are available

#### TELEPHONE SUPPORT:

- Available on emergency basis 24/7
- Non-emergency same day support during normal business hours
- Call us at 1.800.218.883 |

#### TRAINING SUPPORT:

- Customized training to suit technical level of audience
- Conducted by experienced product support staff
- On-site training schools are available

#### PARTS SUPPORT:

- Strong, responsive parts support
- Enercon maintains full parts inventory
- Quick turnaround on special orders
- Call us at 1.800.218.883 |





CUSTOM SWITCHGEAR • CONTROL SYSTEMS • PACKAGING • POWER MODULES • ENCLOSURES • COGENERATION

For over three decades, Enercon Engineering has been a leader in the worldwide power generation industry. With over 37,000 projects worldwide, we have built a solid reputation for integrity, high quality, and expertise in the design and manufacturing of engine generator controls, switchgear, packages & enclosures, and cogeneration units.

#### CONTROL SYSTEMS

At the heart of any power generation system is the performance and reliability of the control systems. While control systems are often integrated into the switchgear lineup, other options include:

- FREE STANDING CONTROL LINEUP
- CONTROL CONSOLES
- WALL MOUNTED

#### PACKAGING & ENCLOSURES

Enercon custom engineered power generation packages and enclosures either diesel or natural gas fueled, standard shipping containers or small trailers, weather proof or sound attenuated, mobile or skid mounted can meet your needs and specifications.

#### SWITCHGEAR

Enercon is a leading manufacturer of custom designed switchboards, switchgear, and controls. We can design equipment rated 600 to 15,000 volts. Enercon is a UL client company and can provide UL listing on equipment to certify compliance with UL-508A, UL-891, UL-1558, ANSI C37.20.1, and ANSI C37.20.2 standards.

#### COGENERATION, COMBINED HEAT & POWER

In addition to generating electric power, Cogeneration and CHP (Combined Heat & Power) increases fuel efficiency by harnessing useful heat energy for various purposes from a single engine without increasing operating costs. Recovered heat utilization applications can include direct space heating, water heating, process heat, material drying/curing, steam or pre heat for steam, and absorption chilling for air conditioning or refrigeration.

#### COMPREHENSIVE TESTING

All Enercon custom engineered and manufactured controls & switchgear are 100% tested in our factory test center prior to shipment.

This comprehensive test center also enables us to offer a full range of testing services on all Enercon products including customer witness testing, performance testing, system testing with switchgear, paralleling tests.



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